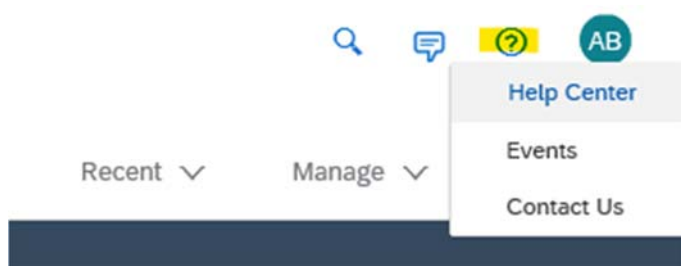# How to access Ariba Help and Ariba Connect

SAP Ariba Help function:

Log into SAP Ariba. In the top right corner click on the ⑦ button and select from the options in the dropdown menu:
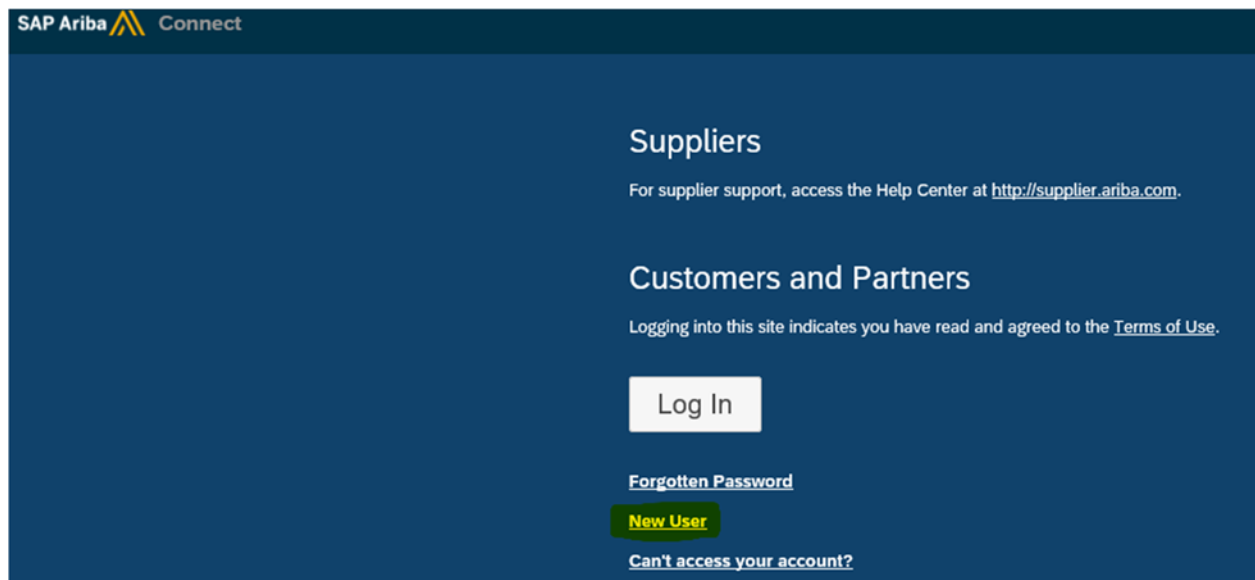

- **Help Centre** – Search SAP Ariba User Guides.
- **Events** – find information on case studies, podcasts, virtual events, webinars, customer success days etc. hosted by SAP Ariba.
- **Contact Us** – telephone numbers to contact SAP Ariba.

SAP Ariba Connect:

Technical support portal for SAP Ariba products. Link: https://support.ariba.com/Connect/Log_In

Complete the 'New User' form to create a User-name and Password, or log in if you already have access.

Basic Access grants the ability to search, display, and read information on Ariba Connect, receive notifications, view product documentation, perform searches, access training sites, and view and submit enhancement requests.

Home   Answers   Incidents & Service Requests   Release information   Administration & more

How can we help you?

Search the knowledge base and documentation, or by SR number   🔍

Try "cancel order", "email notifications", "user authorization"

News highlights

📢 SAP Ariba Sourcing Support Webcast: Strategic Sourcing Envelope Bidding

📢 TLS 1.1 encryption protocol to be deprecated on January 14, 2021

Or explore more applications

👥 Discussion forums	🔭 Documentation & Learning	⚠️ Critical Incidents
🚆 Release Readiness	📢 Announcements	👥 Customer Influence

Ask questions about Ariba Connect.

💬 Chat bot